



***IKHLAS* Basic Hospital Income Benefit Takaful**

Takaful Ikhlas Family Berhad (Registration No. : 200201025412)

IKHLAS Point, Tower 11A, Avenue 5, Bangsar South, No. 8, Jalan Kerinchi, 59200, Kuala Lumpur.

Tel: 03 - 2723 9999 Fax: 03 - 2723 9998 IKHLAS Care: 03 - 2723 9696 Website: www.takaful-ikhlas.com.my

CERTIFICATE INFORMATION STATEMENT

This Takaful Certificate is issued upon receiving full payment of Takaful Contribution as specified in the Takaful Certificate Information Page and pursuant to the answers provided by you and/or the Person Covered in your proposal form or any subsequent questionnaires provided by us.

Such material information shall form part of this contract of Takaful between us and you. However, in the event of any pre-contractual misrepresentation made in relation to such material information, only the remedies in Schedule 9 of the Islamic Financial Services Act 2013 will apply.

It is your duty to take reasonable care not to make any misrepresentation when answering the questions or amending any matter previously disclosed upon submission or renewal.

You must inform us of any change to the information provided to us in your answers or in respect of any matter previously disclosed to us in relation to the Takaful Certificate if such changes had taken place after you have submitted the application for renewal/variation but before the Takaful Certificate is renewed or varied.

The following should be read in conjunction with the provisions in the Takaful Certificate document.

1. PROOF OF AGE

Proof of age is required prior to payment of claim if your age has not been admitted. Your Takaful Certificate document would state whether your age has been admitted. If it has not been admitted, please send a photocopy of your Identity Card or Birth Certificate to us for our record immediately.

2. PAYMENT OF TAKAFUL CONTRIBUTION

Takaful Contribution may be paid by Credit Card or Auto Debit.

Any deduction of Takaful Contribution payment for us as shown in your Credit Card or Bank Statement shall be deemed to be acknowledgement of the payment of Takaful Contribution by us. Hence, no receipt will be issued.

3. NOMINATION

Nomination is not applicable under this plan. The Takaful Benefit will be payable directly to the account of Takaful Participant himself/herself.

4. COOLING-OFF PERIOD (RIGHT OF CANCELLATION)

You may return this Takaful Certificate to the Company within fifteen (15) days from the date of receipt of this Takaful Certificate. The Company shall immediately refund the Takaful Contribution paid.

With the return of Takaful Certificate to the Company and cancellation by the Company, Takaful Certificate is considered void and the Company's liability ceases from the Commencement Date.

5. SURRENDERING YOUR TAKAFUL CERTIFICATE

You can surrender your Takaful Certificate at any time after inception of the Takaful Certificate as long as your Takaful Certificate is in force. However, the Company will not pay any amount to the Takaful Participant upon surrender. Thus, your Takaful Certificate will have no further value. It may not be advantageous to surrender or replace an existing Takaful Certificate with a new one. You will lose all the benefits which you are entitled.

6. ENQUIRY ON YOUR TAKAFUL CERTIFICATE

For immediate assistance on service and any enquiry, please call us at +603-2723 9696, contact our nearest branches or e-mail us at ikhlascare@takaful-ikhlas.com.my

7. CHANGE OF ADDRESS

In order for us to keep informed of material information, you must make sure we have your latest correspondence address.

8. CLAIM SUBMISSION

If you need to make a claim, you must send a written notification with complete document submission as per checklist provided in the Takaful Certificate booklet to us at our nearest branches within thirty (30) days from the event date.

Once we have received the notification with complete documentation, we shall process your claim. If you need further assistance, you may call us at +603-2723 9696 during office hours.

9. COMPLAINTS

If there are any complaints against the Company, please forward them to:

Takaful Ikhlas Family Berhad
Customer Relationship Management Department,
IKHLAS Point, Tower 11A, Avenue 5, Bangsar South
No 8, Jalan Kerinchi, 59200 Kuala Lumpur
Tel : +603-2723 9696
Fax : +603-2723 9998
Website : www.takaful-ikhlas.com.my
E-mail : complaints@takaful-ikhlas.com.my

For legal notices to be considered as properly served or any official correspondences, please send to:

Takaful Ikhlas Family Berhad
IKHLAS Point, 9th Floor, Tower 11A, Avenue 5, Bangsar South
No 8, Jalan Kerinchi, 59200 Kuala Lumpur
Attention to: President and Chief Executive Officer

If you are not satisfied with the rejection or offer of settlement of a claim, you may appeal to the Company. If you are still not satisfied with the decision of the Company, you may then refer the case to the Ombudsman of Financial Services within one hundred and eighty (180) days from the final decision of the Company. The address is as follows:

Ombudsman for Financial Services (664393P)

Level 14, Main Block
Menara Takaful Malaysia
No. 4, Jalan Sultan Sulaiman
50000 Kuala Lumpur.
Tel : +603-2272 2811
Fax : +603-2272 1577
Email : enquiry@ofs.org.my
Website : www.ofs.org.my

Contact Centre (BNMTELELINK)

Laman Informasi Nasihat dan Khidmat (LINK)
Bank Negara Malaysia
P.O. Box 10922
50929 Kuala Lumpur.

TELEPHONE/FACSIMILE/E-MAIL

Tel : 1-300-88-5465 (1-300-88-LINK)
(Overseas: +603-2174-1717)
Fax: +603-2174-1515
E-mail: bnmtelelink@bnm.gov.my

GENERAL DEFINITIONS

1. **"Accident"** shall mean a sudden, unintentional, unexpected, unusual and specific event by external and visible means that happens at an identifiable date, time and place which shall, independently of any other cause, be the direct cause of bodily injury of the Person Covered.
2. **"Commencement Date"** shall mean the date on which the Takaful coverage provided under this Takaful Certificate begins, as stated in the Takaful Certificate Information Page.
3. **"Cooling-Off Period"** shall mean the period or time given to the Takaful Participant to return the Takaful Certificate to the Company.
4. **"Financial Year"** shall mean the period extending from 1st April of any calendar year to 31st March of the subsequent calendar year.
5. **"Hibah"** shall mean gift which is given without any consideration.
6. **"Hospital"** shall mean a registered institution established for the purpose of providing treatment and care of bed-paying sick or injured patients, and has facilities for:
 - 24-hour nursing services by registered and graduate nurses;
 - Diagnostic and major surgery; and
 - Under the supervision of a Physician.

A Hospital is expressly NOT:

 - Primarily a clinic;
 - A convalescent, nursing or rest home;
 - A rehabilitation centre for alcoholics or drug addicts; or
 - A home for the elderly or infirmed.
7. **"Hospitalisation/ Hospitalised"** shall mean the admission to a Hospital as a registered inpatient for Medically Necessary treatments for a covered Disability upon recommendation of a Physician. A patient shall not be considered as an inpatient if the patient does not physically stay in the Hospital for the whole period of confinement.
8. **"Intensive Care Unit"** shall mean a section within a Hospital which is designated as an Intensive Care Unit by the Hospital and which is maintained on a twenty-four (24) hour basis solely for treatment of patients in critical condition and is equipped to provide special nursing and medical services not available elsewhere in the Hospital.
9. **"Maturity Date"** shall mean the date where the Takaful Certificate expires, as stated in the Takaful Certificate Information Page.
10. **"Person Covered"** shall mean the Takaful Participant that enters into the contract of Takaful and in respect of whom Takaful benefits are payable to the Takaful Participant as described in the Takaful Certificate Information Page on the occurrence of pre-agreed events under Takaful Certificate.
11. **"Physician"** shall mean a fully registered medical practitioner or specialist pursuant to Section 14 of the Medical Act 1971 (Act 50), or in the case of a medical practitioner or specialist practicing outside Malaysia, registered under the relevant legislation of the country of practice but excluding a medical practitioner who is the Takaful Participant or the Person Covered himself/herself, the spouse, relative, business partner, colleague, associate or employee of/ or employer of the Takaful Participant or the Covered Person.
12. **"Qard"** shall mean a contract of lending money whereby the borrower is obliged to repay the equivalent amount to lender.
13. **"Reinstatement Date"** shall mean the date your application for reinstatement is approved by us.
14. **"Risk Fund"** shall mean a pool of fund based on the concept of Tabarru' providing mutual protection and indemnity among the Takaful Participants.
15. **"Sum Covered"** shall mean the amount of the sum covered for Takaful benefit as stated in the Takaful Certificate Information Page.
16. **"Tabarru'"** shall mean donation for the purpose of solidarity and cooperation among the Takaful Participants and to be used to help Takaful Participants in times of misfortune. In the context of the Company, Tabarru' will be allocated into the Risk Fund.
17. **"Takaful"** shall mean an arrangement based on mutual assistance under which Takaful Participants agree to contribute to a common fund providing for mutual financial benefits payable to the Takaful Participants or their beneficiaries on the occurrence of pre-agreed events.
18. **"Takaful Business"** shall mean the business relating to the administration, management and operation of a Takaful Fund for its Takaful Participants which may involve elements such as investments, savings and claims and Retakaful business and a reference to carrying on Takaful Business shall include all or any of the activities set out in paragraph 5(4)(a) of Islamic Financial Services Act 2013.
19. **"Takaful Certificate"** shall refer to Takaful Certificate Information Page, Certificate Information Statement, all Certificate Provisions, Proposal Forms and all endorsements thereof.
20. **"Takaful Certificate Information Page"** shall mean the information page that contains the details of Takaful Participant and the Person Covered, the participation details, basic benefits, Takaful Contributions, and the duration of the participation.

21. **"Takaful Contribution"** shall mean the money payable by the Takaful Participant to the Company for the Takaful coverage provided under this Takaful Certificate which includes any remuneration for the functions and duties assumed by the Company in the amount as stated in the Takaful Certificate Information Page.
22. **"Takaful Participant, you or your"** means the person who has legal title and the holder of this Takaful Certificate and is named as such in the Takaful Certificate Information Page which includes:
- The Person Covered, if the Takaful Participant is the Person Covered as well;
 - The lawful assignee; and
 - The legal representative of the Takaful Participant.
23. **"the Company, we, us or our"** shall mean Takaful Ikhlas Family Berhad, its successors or assignees.
24. **"Wakalah"** refers to a contract where a party, as principal (muwakkil) authorizes another party as his agent (wakil) to perform a particular task on matters that may be delegated, with or without imposition of a fee. In the context of the Company, we are appointed as an agent (*wakil*) to carry out the Takaful Business and Wakalah Fee (*Ujrah*) to be paid to the Company.

GENERAL PROVISIONS

1. THE CONTRACT

- 1.1. This Takaful Certificate (as defined herein), proposal form, medical information and any declarations made by the Takaful Participant and/or the Person Covered and endorsements (if any), shall constitute the entire contract between the Takaful Participants and the Company ("Contract"). Any subsequent provisions or endorsements herein made by the Company after the Commencement Date is deemed part of the terms of the Contract.
- 1.2. Due observance by the Takaful Participant of the terms, provisions, conditions and endorsements of this Takaful Certificate shall be condition precedent to any liability of the Company to make payments under this Takaful Certificate.
- 1.3. In carrying out the mandate conferred on it by the Takaful Participants, the Company, may find it necessary to avail itself the services of third parties, therefore the Takaful Participants hereby authorise the Company to engage with the third party for the purpose and benefit of participants and Takaful Business.

2. AMENDMENT OF TAKAFUL CERTIFICATE

- 2.1. The provisions of this Takaful Certificate cannot be waived, amended, varied or changed except by a Takaful Certificate endorsement signed by the authorized persons of the Company.

3. FILING PROOF OF LOSS

- 3.1. All information or evidence required by the Company in connection with any claim under this Takaful Certificate shall be furnished at the expense of the Takaful Participant and shall be in such form and of such nature as the Company may prescribe.
- 3.2. All such information and evidence must be furnished to the Company within ninety (90) days from the date of the events covered. Though proof of the aforesaid illnesses may have been accepted by the Company, the Company reserves the right to demand the Person Covered to allow himself/herself to be examined by Physicians nominated by the Company.

4. MISREPRESENTATION

- 4.1. Failure to give answers that are fully accurate may result in avoidance of the Takaful Certificate, refusal or reduction of the claim(s), change of terms or termination of the Takaful Certificate.
- 4.2. When this Takaful Certificate becomes void and unenforceable, no value will be refunded and no Takaful Benefit will be payable.

5. FRAUD

- 5.1. If the Takaful Participant or the Person Covered shall give any inaccurate, false or misleading statements, particulars, declarations or answers on any matter which he knows or a reasonable person is expected to know to be relevant to the decision of the Company whether to accept the risk or not and the rates and terms to be applied or the same is suppressed or if any claim made shall be fraudulent or exaggerated or if any false declaration or shall be made in support of such claim, then in any of such cases, this Takaful Certificate shall be void and unenforceable from the Commencement Date.
- 5.2. When this Takaful Certificate becomes void and unenforceable, no value will be refunded and no Takaful Benefit will be payable.

6. MEDICAL EXAMINATION

- 6.1. Medical examination is not applicable under this plan.

7. AGE AND GENDER

- 7.1. This Takaful Certificate is issued based on the age shown on the Takaful Certificate Information Page which is the Person Covered's age on the next birthday and based on his/her gender.
- 7.2. If there is any misstatement of age or gender, the Company shall adjust the Takaful Contribution accordingly based on the correct age and gender. The Company will also make one of the following adjustment:
- a) If the total Takaful Contribution charged from the Commencement Date of this Takaful Certificate is higher than the total Takaful Contribution that should be charged based on the correct age and gender, then the Company shall pay the difference from the Risk Fund to the Takaful Participant.
 - b) If the total Takaful Contribution charged from the Commencement Date of this Takaful Certificate is lower than the total Takaful Contribution that should be charged based on the correct age and gender, then the Company shall deduct the difference from the Takaful Benefit payable.
- 7.3. In addition to or instead of (a) or (b) above, the Company may vary the period of coverage of the Takaful Certificate to reflect the actual period of coverage based on the correct age and gender.
- 7.4. The Takaful Participant shall not dispute the Takaful Certificate if the Company exercises any of the options above and the terms of the Takaful Certificate is adjusted accordingly. The Company shall not avoid this Takaful Certificate or refuse a claim by reason only of a misstatement of age and gender of the Person Covered.
- 7.5. If at the correct age and gender the Person Covered is ineligible for Takaful coverage, the Takaful Certificate would be deemed void and all tabarru' deducted shall be paid from the Risk Fund to the Takaful Participant. Wakalah Fee will not be refunded.
- 7.6. Evidence of age of the Person Covered as stated in the Takaful Certificate must be submitted to the satisfaction of the Company. The Company reserves the right to demand and request for proof of age to be shown by the Takaful Participant at any time.

8. FREEDOM FROM RESTRICTIONS

- 8.1. This Takaful Certificate contains no restrictions on the Person Covered in respect of travelling, residence, or occupation unless specifically excluded in the Takaful Certificate.

9. CURRENCY

- 9.1. Any payment that the Takaful Participant pays to the Company or the Company pays to the Takaful Participant, shall be payable in Ringgit Malaysia at the Company's Head Office in Kuala Lumpur or at any other Authorized Office of the Company.

10. LAW AND INTERPRETATION

- 10.1. This Takaful Certificate shall be governed by and interpreted in accordance with the Laws of Malaysia.
- 10.2. Any action or suit against the Company shall only be instituted in a Malaysian court.

11. NON-CONTESTABILITY

- 11.1. Where this Takaful Certificate has been in force for a period of more than two (2) years during the lifetime of the Person Covered, the Company shall not avoid the Takaful Certificate on the ground that a statement made or omitted to be made in the proposal for Takaful or in a report of a doctor, referee or any other person or in a document leading to the issue of this Takaful Certificate was inaccurate or false or misleading unless the Company shows that the statement was on a material matter or suppressed a material fact and that it was fraudulently made or omitted to be made by the Takaful Participant or the Person Covered.
- 11.2. "Material matter" or "material fact" means a matter or fact which, if known by the Company would have led to its refusal to issue this Takaful Certificate to the Takaful Participant or would have let it to impose terms less favourable to the Takaful Participant than those imposed in this Takaful Certificate.

12. GRACE PERIOD

- 12.1. The Takaful Participant will be given a grace period of thirty-one (31) days from the Takaful Contribution's due date to pay for the next Takaful Contributions. During this period, the Takaful Certificate will remain in force.
- 12.2. However, the Takaful Certificate shall lapse at the end of the grace period if the Takaful Contribution shall remain unpaid at the end of the grace period.

13. NOTICES

- 13.1. All notices shall be in writing and sufficiently served to the Takaful Participant to the last known address provided to the Company.
- 13.2. Likewise, all notices shall be sufficiently served in writing to the Company's Head Office.
- 13.3. Any notice sent by post shall be deemed to have been duly received three (3) days after posting, irrespective whether the same has actually been received or not.

14. TAX

- 14.1. Any contributions, fees and/or monies payable under this Takaful Certificate shall be exclusive of any taxes, levies or charges imposed by the relevant authorities in Malaysia.

15. EXPENSES

- 15.1. The Company shall bear its own operating expenses. Takaful Participants shall bear the necessary expenses incurred for their benefits as allowed by the regulator.

PROVISIONS OF OWNERSHIP

1. THE TAKAFUL PARTICIPANT

- 1.1. The Takaful Participant is the person designated as such in the Takaful Certificate Information Page. Only the Takaful Participant who has attained the age of sixteen (16) years can during his lifetime exercise all rights, privileges and options provided under this Takaful Certificate. This is subject to the rights of an assignee, if any.

2. ASSIGNMENT

- 2.1. An assignment of the Takaful Certificate or the Takaful benefits are not allowed under this plan.

3. THE NOMINEE

- 3.1. Nomination is not required under this plan. All Takaful benefits will be payable to the Takaful Participant upon claim.

4. CHANGE OF NOMINEE

- 4.1. Not applicable.

5. THE BENEFICIARY UNDER A CONDITIONAL HIBAH

- 5.1. Not applicable.

6. EXECUTOR

- 6.1. Not applicable.

7. RECEIPT OF DISCHARGE

- 7.1. Payment of any sum made by the Company shall be valid discharge of liability to the Company and shall release the Company of all claims and demands whatsoever in respect thereof.

PROVISIONS OF FUND

1. RISK FUND

- 1.1 The balance of the Takaful Contribution (after deduction of Wakalah Fee and Takaful Certificate Charge) will be allocated into the Risk Fund as a Tabarru' (donation). It will be used to help all Takaful Participants in the event of misfortune.
- 1.2 The Risk Fund shall be invested by the Company and any profit arising out of this investment, if any, shall be allocated in full (100%) to the Risk Fund.
- 1.3 The Company will not charge a Surplus Administration Charge (SAC) on the surplus declared at the end of each Financial Year. The surplus from the Risk Fund will be allocated in full (100%) to the Risk Fund. Hence, surplus will not be distributed between the Takaful Participants and the Company.
- 1.4 If there is a deficit in the Risk Fund, the Shareholders of the Company shall give a sum that is needed to cover the deficit through Qard (Qard repayment will be done from surplus arising from the Risk Fund in the future).
- 1.5 If the deficit in the Risk Fund is due to the Company's negligence, then it is the responsibility of the Company to ensure that the Risk Fund is stable through outright transfer method and shall not be deemed as an advance through the Qard.
- 1.6 The Company will pay the Sum Covered according to the Takaful benefit as stated in the Takaful Certificate Information Page from the Risk Fund. The Company will not pay any surrender or maturity benefit under this Takaful Certificate from the Risk Fund.

PROVISIONS OF TAKAFUL CONTRIBUTION

1. PAYMENT OF TAKAFUL CONTRIBUTIONS

- 1.1 Takaful Contributions are payable on or before the due dates at the Company's principal office or at any of its branches in accordance with the Takaful Contribution Payment Frequency as specified in the Takaful Certificate Information Page.
- 1.2 After payment of the first Takaful Contribution, failure to pay a Takaful Contribution to the Company on its due date or within the grace period will constitute a default in payment of Takaful Contribution.
- 1.3 No receipts will be issued for Takaful Contribution except those printed by the receipting machine or countersigned by the Company's authorised signatory.

2. WAKALAH FEE

- 2.1 The Company shall charge a Wakalah fee as stated under Fees and Charges section to manage the funds on behalf of the Takaful Participant.

3. CALCULATION AND TREATMENT OF TAKAFUL CONTRIBUTIONS

- 3.1 All Takaful Contributions after deduction of Wakalah fee and Takaful Certificate Charge, will be allocated 100% into the Risk Fund on a Tabarru' (donation) basis and be used to help all Takaful Participants in times of misfortune.
- 3.2 The Takaful Contribution shall be calculated based on age next birthday of the Person Covered when the proposal was made, plan selected and gender. The Takaful Contribution payable at each renewal of Takaful Certificate shall be determined based on attained age (age next birthday) and the rates in effect at renewal.
- 3.3 The Takaful Contribution for renewals may be increased to reflect any escalation in the risk charges. The risk charges will be monitored periodically and compared with the Company's experience and the retakaful risk rates and may be reviewed as necessary.
- 3.4 The Takaful Contribution is not guaranteed and the Company reserves the right to review and revise the Takaful Contributions payable by giving the Takaful Participant ninety (90) days notices prior to Takaful Certificate anniversary date.

4. TOP UP TAKAFUL CONTRIBUTIONS

- 4.1 Top up to the Takaful Contribution is not allowed for this Takaful Certificate.

PROVISIONS UPON NON-PAYMENT

1. UPON NON-PAYMENT

- 1.1. If at the expiration of the grace period and the payment of any Takaful Contribution is in default, the Takaful Certificate shall lapse and be terminated immediately.
- 1.2. No Takaful Benefit will be payable after the Takaful Certificate has lapsed.

2. REINSTATEMENT OF TAKAFUL CERTIFICATE

- 2.1. If a renewal Takaful Contribution is in default beyond the grace period and the Takaful Certificate has lapsed, it may be reinstated at the Company's consent within twelve (12) months after the Takaful Certificate has lapsed subject to:
 - i) A written application for reinstatement of the Takaful Certificate;
 - ii) Takaful Participant to submit evidence of eligibility of coverage to the satisfaction of the Company if the Takaful Participant had failed to make any Takaful Contributions for more than one hundred and eighty (180) days; and
 - iii) Payment of all overdue renewal Takaful Contributions.
- 2.2. Evidence of eligibility of coverage shall include a health declaration form to be executed by the Takaful Participant which is acceptable to the Company. Any reinstatement shall be subjected to Reinstatement Fee as stated under section Fee and Charges.
- 2.3. No takaful coverage will be provided under this Takaful Certificate for the period between the date the Takaful Certificate is lapsed and the date the Company approved the reinstatement.
- 2.4. Any health condition diagnosed or symptoms arising during the lapsation period will not be covered under this Takaful Certificate.
- 2.5. Any changes in health condition during the lapsation period should be notified to the Company by filling up the Health Declaration form before reinstatement.
- 2.6. No reinstatement is allowed after the period of twelve (12) months from the date of the lapsation of the Takaful Certificate.
- 2.7. Waiting Period shall be re-applied at reinstatement.

PROVISIONS OF BENEFIT

1. BENEFIT PAYABLE

- 1.1. In the event that the Person Covered is hospitalised to any hospitals approved by the Company after the Waiting Period, the Company shall pay the Daily Hospital Income Benefit (HIB) to the Takaful Participant based on the Sum Covered shown on the Takaful Certificate Information Page.
- 1.2. The HIB will only be payable if the Takaful Participant is hospitalised for more than six (6) hours (exclude day care treatment) in any government or licensed hospital or medical centre approved by the Company on the recommendations and approval of a legally qualified physician or surgeon.
- 1.3. The maximum number of day payable for HIB is up to ninety (90) days per Takaful Certificate year.
- 1.4. In the event of hospitalisation to an Intensive Care Unit to any hospitals approved by the Company either in hospital registered in Malaysia or overseas after the Waiting Period, the Company shall pay the Intensive Care Unit Daily Income Benefit (HIB ICU) to the Takaful Participant based on the Sum Covered amount shown on the Takaful Certificate Information Page.
- 1.5. The maximum number of day payable for HIB ICU is up to thirty (30) days per Takaful Certificate year.
- 1.6. The maximum number of days payable for HIB and HIB ICU combined is one hundred and eighty (180) days up to the Maturity Date. Once the maximum number of days payable has exhausted, Takaful Certificate will be terminated.
- 1.7. The Takaful Participant is allowed to claim either HIB or HIB ICU per day.
- 1.8. The Takaful benefit payment is guaranteed by the Risk Fund. In the event of deficiency in the Risk Fund, the Company shall rectify the deficit through Qard.

2. WAITING PERIOD

- 2.1. Thirty (30) days waiting period from the Takaful Certificate commencement date or reinstatement date, whichever is later shall apply in respect of hospitalisation is due to non-accidental causes.
- 2.2. One-hundred and twenty (120) days waiting period from the Takaful Certificate commencement date or reinstatement date, whichever is later shall apply in respect of hospitalisation is due to the Specified Illnesses.

“Specified Illnesses” shall mean disabilities and its related complications as mentioned below:

- i) Hypertension, diabetes mellitus and cardiovascular disease; or
- ii) Growth of any kinds including tumours, cancers, cysts, nodules, polyps; or
- iii) Stones of the urinary system and biliary system; or
- iv) Any disease of the ear, nose (including sinuses) and throat; or
- v) Hernias, Haemorrhoids, Fistulae, Hydrocele, Varicocele; or
- vi) Any disease of reproduction system including endometriosis; or
- vii) Any disorder of the spine (including a slipped disc) or any knee conditions.

3. EXCLUSIONS

3.1. This Takaful Certificate shall not cover any hospitalisation caused directly or indirectly, wholly or partly, by any one of the following occurrences:

- i) War, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not) or civil war; or
- ii) Mutiny, riot, military or popular rising, insurrection, rebellion, revolution, martial law or state of siege or any of the events or causes which determine the proclamation or maintenance of martial law or state of siege; or
- iii) Any act of terrorism. For this purpose an act of terrorism means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government or organization and/or to put the public, or any section of public in fear; or
- iv) Cause by or consequent upon suicide or attempted suicide or wilful self-injury or indulgence in alcohol or narcotics or drugs or insanity or arising from venereal disease; or
- v) Injury sustained by the Person Covered whilst entering, operating or servicing, ascending or descending from or any other activities relating to and including sky diving, parachuting, bungee jumping, hang-gliding or ballooning or any other aerial device, contraption, conveyance except while the Person Covered is in an aircraft operated by a commercial passenger airline on a regular scheduled passenger trip over its established passenger route; or
- vi) Disability arising prior to inception of coverage; or
- vii) Any breach of the law by the Person Covered or any assault provoked by him; or
- viii) Involvement in any underwater activity necessitating the use of artificial breathing apparatus; or
- ix) Injury caused by nuclear fission, nuclear fusion, nuclear weapons material or radioactive contamination; or
- x) Any treatment or test in connection with AIDS or presence of any Human Immunodeficiency Virus infection and all sexually transmitted diseases; or
- xi) Day care treatment, cosmetic or plastic surgery, dental care and treatment, gender transformation and exploratory or experimental surgery; or
- xii) Relating to pregnancy or childbirth; or
- xiii) Tests or treatment related to infertility, contraception, sterilization, circumcision or any abortion performed due to psychological or social reasons, and consequence thereof; or
- xiv) This Takaful Certificate shall not cover hospital confinements within the waiting period from the date of issue or any reinstatement date of this Takaful Certificate unless the hospitalisation is due to accidents. Any hospitalisation (HIB) outside of Malaysia shall not be covered under this Takaful Certificate, except for HIB ICU; or
- xv) Any treatment or surgical operation for congenital abnormalities or deformities including hereditary conditions; or
- xvi) Specified illnesses occurring within the first one-hundred and twenty (120) days from the Commencement Date or last Reinstatement Date, whichever is later. However, if there is break in coverage prior to the expiry date of the said one-hundred and twenty (120) days, a fresh period of the said Waiting Period shall apply again from the Reinstatement Date; or
- xvii) Any pre-existing conditions; or
- xviii) Hospitalisation primarily for investigatory purposes, diagnosis, X-ray examination, general physical or medical examinations, not incidental to treatment or diagnosis of a covered disability or any treatment which is not medically necessary and any preventive treatments, preventive medicines or examinations carried out by a Physician, and treatments specifically for weight reduction or gain; or
- xix) Investigation and treatment of sleep and snoring disorders, hormone replacement therapy and alternative therapy such as treatment, medical service or supplies, including but not limited to chiropractic services, acupuncture, acupressure, reflexology, bone setting, herbalist treatment, massage or aroma therapy or other alternative treatment; or
- xx) Eye examination, glasses and refraction or surgical correction of nearsightedness (Radial Keratotomy or Lasik) and the use or acquisition of external prosthetic appliances or devices such as artificial limbs, hearing aids, implanted pacemakers and prescriptions thereof; or
- xxi) Private nursing, rest cures or sanatoria care, sterilisation, venereal disease and its sequelae, and any communicable diseases required quarantine by law; or
- xxii) Psychotic, mental or nervous disorders (including any neuroses and their physiological or psychosomatic manifestations); or
- xxiii) Hospitalisation for donation of any body organ by a Person Covered.

4. EXPIRY OF TAKAFUL CERTIFICATE

4.1. Upon survival of the Takaful Participant at the end of the Coverage Term as shown in the Takaful Certificate Information Page, the coverage shall cease and the Takaful Certificate has no further value.

5. LIEN

7.1. Not applicable.

PROVISIONS OF WITHDRAWAL

1. CASH WITHDRAWAL

- 1.1. Partial withdrawal is not applicable for this plan.

2. SURRENDER OF TAKAFUL CERTIFICATE

- 2.1. During the lifetime of the Takaful Participant, only the Takaful Participant may exercise his right to surrender the Takaful Certificate by giving a written notice to the Company. However, the Takaful Certificate has no surrender value. The Takaful Certificate will cease thereafter.
- 2.2. The effective date of surrender is on the next Takaful Contribution due date.

PROVISIONS OF CLAIMS

1. NOTICE OF CLAIM

- 1.1. Notification of claim must be given in writing to the Company within thirty (30) days after occurrence of any events that result in claim.
- 1.2. Failure to give notice within such time shall not invalidate any claim if it shall be shown not to have been reasonably possible to give such notice and that notice was given as soon as was reasonably possible.

2. PROOF OF CLAIM

- 2.1. The Company, upon receipt of notice of claim, will furnish to the claimant the appropriate forms for filing proof of claim and shall notify the claimant of any other requirements. This shall not preclude the Company from requiring further documentation in respect of the loss as deemed fit by the Company. All such information and evidence must be furnished to the Company within ninety (90) days from the date of the hospitalisation.

3. PAYMENT OF CLAIM

- 3.1. All payment of daily hospital benefits is payable to the Takaful Participant. Nomination and assignment is not applicable to this Takaful Certificate.

4. FRAUDULENT AND MISREPRESENTATION

- 4.1. If the Takaful Participant give any information, particulars and declarations or make any claim knowing which is misleading, false or deceptive, whether fraudulent or otherwise or fraudulently conceal a material fact, Takaful protection under the Takaful Certificate will become invalid and void from the Commencement Date.

PROVISIONS OF TERMINATION OF TAKAFUL CERTIFICATE

- 1. This Takaful Certificate shall automatically terminate:

- 1.1. upon death of the Takaful Participant; or
- 1.2. upon surrender of the Takaful Certificate by the Takaful Participant; or
- 1.3. on the Maturity Date; or
- 1.4. upon reaching maximum number of days payable as stated under Provisions of Benefit; or
- 1.5. upon lapsation of the Takaful Certificate;

whichever is earlier.

- 2. Upon termination of the Takaful Certificate, no Takaful benefit will be payable. The payment or acceptance of any Takaful Contribution of this Takaful Certificate thereafter shall not create any liability but the Company shall refund any such Takaful Contribution in full less any indebtedness on the Takaful Certificate, if any.
- 3. Termination of this Takaful Certificate shall not prejudice any claim that has arisen prior to such termination.

FEES AND CHARGES

1. **WAKALAH FEE** : as per below table, based on Percentage of Takaful Contribution

Takaful Certificate Year	1 and above
% of Gross Annual Takaful Contribution	20%

2. **TAKAFUL CERTIFICATE CHARGE**

- 2.1. Takaful Certificate charge of RM48 per Takaful Certificate will be imposed for each year. This charge is an additional to the Wakalah Fee.

3. **TABARRU' CHARGE**

- 3.1. The tabarru' amount is calculated based on the remaining balance of Takaful Contribution after deducting Wakalah Fee and Takaful Certificate Charge.

4. **REINSTATEMENT FEE**

- 4.1. Reinstatement fee is RM15, plus any other taxes, if applicable, at the prevailing rate.

5. **STAMP DUTY**

- 5.1. RM10 stamp duty is imposed once at inception.

6. **TAKAFUL CONTRIBUTION RATES**

- 6.1. The annual takaful contribution amount by plan are shown in the table below. These rates are based on the attained age.

Age	Plan A (HIB = RM200 per day)		Plan B (HIB = RM100 per day)		Plan C (HIB = RM50 per day)	
	Male	Female	Male	Female	Male	Female
17	336	336	168	168	84	84
18	336	336	168	168	84	84
19	336	336	168	168	84	84
20	336	344	168	172	84	86
21	344	344	172	172	86	86
22	344	344	172	172	86	86
23	344	352	172	176	86	88
24	352	356	176	178	88	89
25	352	360	176	180	88	90
26	356	364	178	182	89	91
27	360	364	180	182	90	91
28	360	364	180	182	90	91
29	364	368	182	184	91	92
30	364	376	182	188	91	94
31	376	384	188	192	94	96
32	376	388	188	194	94	97
33	384	392	192	196	96	98
34	388	396	194	198	97	99
35	392	400	196	200	98	100
36	396	412	198	206	99	103
37	404	416	202	208	101	104
38	412	420	206	210	103	105
39	416	424	208	212	104	106
40	424	428	212	214	106	107
41	428	432	214	216	107	108
42	436	444	218	222	109	111
43	444	444	222	222	111	111
44	452	452	226	226	113	113
45	464	460	232	230	116	115
46	468	468	234	234	117	117
47	484	476	242	238	121	119
48	492	492	246	246	123	123
49	508	500	254	250	127	125
50	524	516	262	258	131	129
51	544	528	272	264	136	132
52	560	544	280	272	140	136

Age	Plan A (HIB = RM200 per day)		Plan B (HIB = RM100 per day)		Plan C (HIB = RM50 per day)	
	Male	Female	Male	Female	Male	Female
53	576	556	288	278	144	139
54	596	568	298	284	149	142
55	616	584	308	292	154	146
56	640	596	320	298	160	149
57	668	616	334	308	167	154
58	692	632	346	316	173	158
59	716	656	358	328	179	164
60	748	676	374	338	187	169
61	776	700	388	350	194	175
62	816	728	408	364	204	182
63	856	760	428	380	214	190
64	900	796	450	398	225	199

The Company reserves the right to review and revise the all fees and charges by giving the Takaful Participant ninety (90) days' notice prior to Takaful Certificate anniversary date.