

PRODUCT DISCLOSURE SHEET

(Read this Product Disclosure Sheet before you decide to participate in the **IKHLAS Private Car Takaful**. Be sure to also read the general terms and conditions of this Takaful Certificate.)

TAKAFUL IKHLAS GENERAL BERHAD
(Member of PIDM)

(Licensed under Islamic Financial Services Act 2013 and regulated by Bank Negara Malaysia)

IKHLAS PRIVATE CAR TAKAFUL

Date:

1) What is this product about?

This certificate provides takaful cover against liabilities to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2) What are the Shariah concepts applicable?

- **Tabarru'** – means donation for the purpose of solidarity and cooperation among the Takaful Participants and to be used to help all Takaful Participants in times of misfortune. In the context of the Company, Tabarru' will be allocated into the Participants' Risk Fund.
- **Wakalah** – refers to a contract where a party, as principal (*muwakkil*) authorizes another party as his agent (*wakil*) to perform a particular task on matters that may be delegated with or without imposition of a fee. In the context of the Company, we are appointed as an agent (*wakil*) to carry out the Takaful Business and a Wakalah fee (*ujrah*) to be paid to the Company.
- **Surplus** – the Company will entitle for Surplus Performance Incentive (SPI) of 50% of the gross distributable surplus. However, the Company may at its discretion and where appropriate charge the SPI for less than 50% of the gross distributable surplus. Any net distributable surplus arising (after deducting the SPI) from the Risk Fund will be allocated in full (100%) to the Takaful Participant. Upon Takaful Certificate expiry, if the amount due to Takaful Participants is less than RM10, the amount shall either be retained in the Risk Fund or donated to charity on behalf of the Takaful participants as an act of good deed. The threshold, method and time of settlement of the surplus distribution shall be defined in the Surplus Management Policy. The threshold is not applicable if the Takaful Participants provided their banking information to the Company.

3) What are the covers / benefits provided?

This plan covers:

- Third party bodily injury and death;
- Third party property loss or damage;
- Loss or damage to your own vehicle due to accidental fire or theft; and
- Loss or damage to your own vehicle due to accident.

Note: The list above is all covered under 'Comprehensive' cover. The list above except (d) are covered under 'Third Party Fire and Theft' cover. Only (a) and (b) are covered under 'Third Party' cover.

Complimentary 24 Hours Bantuan IKHLAS Road Assist Service -

A complimentary 24 hours motor service which includes accident and breakdown towing service, roadside assistance and battery delivery service.

Optional benefits are available with additional contributions:

- Windscreen damage;
- Passenger liability cover;
- Damage arising from flood, storm, landslide or other convulsions of nature;
 - Full coverage up to 100% of the sum covered, **or**
 - Limited coverage up to 25% of the sum covered
- Motor personal accident cover;
- Vehicle accessories cover;
- Strike, riot and civil commotion.
- **IKHLAS E-Hailing Takaful**

Note: It is an offence under the laws of the Republic of Singapore to enter the country without extending passenger liability cover to your motor takaful.

Kindly refer to the takaful certificate for the full list of optional benefits that are available.

Duration of cover is for one (1) year. You need to renew the certificate annually.

4) How much contribution do I have to pay?

The total contribution that you have to pay may vary depending on the rating factors considered in the pricing. Some of the rating factors include your age, your vehicle make, your vehicle age, your required sum covered* and your no claim discount (NCD) entitlement.

Example:

Comprehensive Cover	RM
Basic Contribution	2,000.00
Less NCD (25%)	-500.00
Plus Additional Cover (Windscreen)	150.00
Plus Stamp Duty	10.00
Total Contribution	1,660.00

*Sum covered is based on market value from Insurance Services Malaysia (ISM) Automotive Business Intelligence (ABI) database valuation system.

Note: The above example is for illustration purposes only.

The total contribution is subject to any taxes, levies, or charges imposed by the relevant authorities in Malaysia unless otherwise stated.

5) What are the fees and charges that I have to pay?

Type	Amount
Wakalah Fees	33%* of contribution of which: <ul style="list-style-type: none"> • Commission – up to maximum 10% • Other expenses* – 23%
Stamp Duty	RM10.00
Applicable Taxes	Chargeable at prevailing rate
Cancellation Fee	RM10.00

*Different fees may be applicable to respective optional covers.

6) What are some of the key terms and conditions that I should be aware of?

Importance of Disclosure

- Pursuant to Paragraph 5 of Schedule 9 of the Islamic Financial Services Act 2013, if you are applying for this takaful wholly for purposes unrelated to your trade, business or profession, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Application Form (or when you apply for this takaful). You must answer the questions fully and accurately. Failure to take reasonable care in answering the questions may result in avoidance of your contract of takaful, refusal or reduction of your claim(s), change of terms or termination of your contract of takaful.
- The above duty of disclosure shall continue until the time your contract of takaful is entered into, varied or renewed with us.

Cash Before Cover

- It is fundamental and absolute condition of this certificate that the full contribution payable is received by the Company on or before the effective date of this certificate. The Company shall not be liable upon this certificate unless the said contribution is paid on or before commencement of cover.
- You are advised to pay the contributions directly to us, either by cash, credit card or cheques (cheques should be made only in the name of the Company).

Amount to be Covered

- You must ensure that your vehicle is covered at the appropriate amount.

Certificate Excess

- The amount of loss you have to bear if your vehicle is loss or damaged.

Compulsory Excess

- The amount of loss of RM400.00 you have to bear if your vehicle is driven by a person not named in your certificate, and/or is under 21 years old and/or holds a Provisional (P) or Learner (L) driver's license.

Approved Repairers

- This refers to any of the following:
 - a. motor repair workshops which are on Our panel of approved workshops;
 - (i) We will ensure there are adequate number of Our panel of approved workshops to provide reasonable and convenient access to You;
 - (ii) Where there are no panel of approved workshops at any nearby locations in the event of an Incident, We may at Our discretion choose to either:
 - assist You in accessing the nearest workshop on Our panel and arrange for towing services to such selected workshop at no cost to You; or
 - allow the damaged vehicle to be repaired at any nearby accident repair workshop registered with Jabatan Pengangkutan Jalan (JPJ), as may be determined by Us.
 - or
 - b. any other repairer that We have given You special permission to use. The circumstances under which a special permission may be granted by Us includes:
 - (i) no Approved Repairer described in (a) above is available at the location of Your Car, and We are unable to assist You in accessing the nearest workshop on **Our** panel or that is registered with JPJ;
 - (ii) repairs that require special expertise from specific repairers which cannot be provided by an Approved Repairer; and
 - (iii) franchise repairers.

7) What are the major exclusions under the Certificate?

This certificate does not cover certain losses, such as:

- Your own death or bodily injury due to a motor accident*;
- Your liability against claims from passengers in your vehicle*;
- Loss, damage or liability arising from an act of nature i.e. flood, storm or landslide*; and
- Consequential loss, depreciation, wear and tear, mechanical or electronic breakdowns.

*These may be covered separately subject to additional contribution via separate endorsements.

Note: This list is non-exhaustive. Please refer to the certificate for the full list of exclusions under this certificate.

8) Can I cancel my certificate?

You may cancel your certificate by giving written notice to us. Upon cancellation, you are entitled to a refund of the pro rata contribution for the unexpired period of cover, subject to the terms and conditions stipulated in the certificate. No refund of contribution is allowed if there is a claim under the certificate.

Where only the Optional Benefit is cancelled without cancellation of the basic motor certificate, no refund of contribution shall be allowed.

9) What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

10) Where can I get further information?

Should you require additional information, please contact us at:

Takaful Ikhlas General Berhad

Customer Relationship Management Department
IKHLAS Point, Tower 11A, Avenue 5, Bangsar South,
No. 8, Jalan Kerinchi, 59200 Kuala Lumpur

Tel: 03-2723 9696

Fax : 03-2723 9998

Website: www.takaful-ikhlas.com.my

E-mail: ikhlascare@takaful-ikhlas.com.my

11) Other similar types of cover available

- IKHLAS Motorcycle Takaful
- IKHLAS Commercial Vehicle Takaful
- IKHLAS Motor Trade Vehicle Takaful
- IKHLAS Special Type Vehicle Takaful

Notification of PIDM's Protection

The benefits payable under eligible Takaful Certificate are protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Takaful Ikhlas General Berhad or PIDM (visit www.pidm.gov.my).

IMPORTANT NOTE:

YOU SHOULD ENSURE THAT YOUR VEHICLE IS COVERED AT THE APPROPRIATE AMOUNT. IN THE EVENT OF AN ACCIDENT, YOU MUST DEAL WITH APPROVED WORKSHOPS. IF YOU HAVE A COMPREHENSIVE COVER AND YOU ARE NOT AT FAULT, YOU ARE ADVISED TO SUBMIT YOUR CLAIM TO YOUR TAKAFUL OPERATOR. YOU SHOULD READ AND UNDERSTAND THE TAKAFUL CERTIFICATE AND DISCUSS WITH THE AGENT OR CONTACT THE TAKAFUL OPERATOR DIRECTLY FOR MORE INFORMATION.

The information provided in this product disclosure sheet is valid as at 01/07/2025